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INFORMATION SECURITY LEADER

Dynamic Business Information Security Manager with experience protecting critical organizational assets through forward-thinking cybersecurity strategies and proactive risk management. Skilled in leading cross-functional teams to implement cutting-edge security frameworks, ensuring compliance, and fostering a culture of resilience. Proven success in designing and executing data protection strategies that drive threat mitigation and align with business goals. Committed to leveraging deep expertise to strengthen security posture, adapt to the evolving threat landscape, and support continuous business innovation.

CORE PROFICIENCIES

- Incident Response
- Regulations & Compliance
- Data Governance
- SIEM & Log Management
- Training & Awareness

- Risk Management / Mitigation
- Vulnerability Management (Qualys)
- Change Management
- Cloud Security (AWS, Azure, O365)
- Data Loss Prevention

PROFESSIONAL EXPERIENCES

COX AUTOMOTIVE, Atlanta, GA

2015 - 2025

Cybersecurity Analysis Manager

Lead all information security and risk management initiatives, upholding security standards and policies across organization. Collaborate closely with Consumer and Marketing Solutions group, which support renowned brands like Autotrader and Kelley Blue Book, providing strategic advisement on cybersecurity risks related to infrastructure, applications, and services. Leverage expertise to oversee access control reviews, disaster recovery and business continuity assessments, security project coordination, and serve as a primary liaison for audit and remediation efforts. Ensure robust compliance with legal, regulatory, and contractual requirements, while advising on migration and modernization initiatives to strengthen Cox Automotive's security posture.

- Managed the company's cloud security posture across AWS and Microsoft O365, focusing on secure configurations, access control, and identity management.
- Reviewed and remediated vulnerabilities identified through Qualys scans; collaborated with patch management teams for timely mitigation.
- Implemented a SIEM solution integrated with external 24x7 SOC services, enhancing real-time monitoring and forensic capabilities.
- Conducted annual tabletop cybersecurity incident response exercises; maintained and updated the Cyber Incident Response Plan (CIRP).
- Launched and led organization-wide cybersecurity awareness programs, significantly reducing phishing susceptibility.
- Partnered with vendor management to conduct third-party cybersecurity assessments and develop remediation strategies.

- Conducted CIS Top 18 framework self-assessments and executed risk remediation strategies to enhance compliance maturity.
- Led secure implementation of Web Application Firewall (WAF) and DDoS protections, reducing service disruptions by over 90%.
- Achieved green status across security operations portfolio by aligning business priorities with secure engineering practices.

BANK OF AMERICA, Atlanta, GA

2005 - 2015

Senior Systems Engineer II

Managed optimization of systems and platform performance, enhancing stability and strengthening security measures. Collaborated with global internal teams to ensure compliance with company and external regulations to drive maximum system uptime and availability while maximizing ROI.

- Applied extensive expertise to implement a range of security protocols and developed infrastructure hardening strategies, reducing latency and improving redundancy, security, and compliance.
- Provided mentorship and guidance to offshore application support team, overseeing after-hours Level 1 triage and ensuring timely issue resolution.
- Supervised local data center housing 400+ UNIX / Linux servers supporting check imaging platform, allowing
 engineering team to maintain strict control over hardware, software, and middleware deployments to production
 that reduced significant security vulnerabilities.
- Contributed to implementation of Payment Card Industry compliance controls for check imaging and its supporting applications, which provided compliance to industry best practice protecting consumer sensitive data elements.
- Consolidated and secured protocol standards stack, which improved inter-application communications.

COLONIAL PIPELINE, Atlanta, GA

2002 - 2005

Information Systems Team Lead

Directed team to design, implement, and manage enterprise-level IT solutions. Oversaw systems integration and network administration while ensuring seamless operations and continuous improvement. Delivered complex projects on time and within budget, enhancing system performance, and optimizing business processes.

- Established redundant communications backhaul, which ensured 24/7 operations of critical infrastructure near flood plain zones.
- Supervised migration and implementation of Windows 2000 hosts for 30K employees, enabling central
 management of user and systems configurations via Microsoft's Active Directory suite of services; reduced
 support times and security posture by a factor of 100%.
- Established security protocols program, which hardened operation of extensive frame relay network and Unix / Linux servers.
- Achieved implementation of an incident response ticketing system for User Services Support and corporate
 emergency response call tree, allowing business operations to account for employee safety and support status
 during emergency situations.

ADDITIONAL EXPERIENCE

Technical Writer, ProEdit - Cisco CCNA Test Question Refresh
Community Safety Volunteer, Forsyth County Sheriff's Department, CHIP Unit

EDUCATION & CERTIFICATIONS

Master of Science (MS), Information Technology, Kaplan University, GPA 3.8

Bachelor of Science (BS), Information Technology, Strayer University, GPA 3.7

Certified Information Systems Security Professional (CISSP) Member ID: 519158

Microsoft Certified Systems Engineer (MSCE) Member ID: 2452046

Cisco Certified Network Associate (CCNA) Member ID: CSCO10217232